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SEP 06 2006

September 6, 2006

Mr. Alex Elzein, President
European Tile & Marble Co.
1551 S. Kingshighway
St. Louis, MO 63110

Dear Mr. Elzein,

We want to let you know how pleased we are with our new granite kitchen counter and the service we received from European Tile & Marble. Our sales associate, Jonathan Carson, was so helpful, both at the spring home show when we first met him and also at your showroom when he was helping us with our granite. His advice on picking just the right slabs and then laying out the template to maximize the beautiful pattern and color was invaluable. We also appreciate Jonathan's prompt return of our phone calls and answering all of our questions. It was great to have a salesman who was so interested in having our kitchen project come together.

We were also very impressed with Glen, who made the template, and Anthony and Justin, who installed the granite and then came back to make a very minor adjustment. They were so nice to work with and very professional and all three did an excellent job.

We would not hesitate to recommend European Tile & Marble to our friends. We love our beautiful new counter and are very happy that we chose your company.

Sincerely,



Jerry and Kathy

Cc: Jonathan Carson