

5826- Betsy Rose  
7/1/19



## CLIENT EVALUATION FORM

Dear Valued Customer,

We are constantly seeking ways and means to improve the quality of our service. If we have failed to live up to your expectations, we hope you will tell us why so that we can please you in the future.

Please answer the following questions and mail to us in the envelope provided.

	Excellent	Good	Poor
• Was the showroom visitation conducted to your satisfaction?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Was the consultant helpful?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Was the consultant available when needed?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Were tradespeople neat and clean?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Was the jobsite maintained in a neat and orderly way?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Was the project completed in a satisfactory manner?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Were your communications with our company handled satisfactorily?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Would you recommend our company to your friends?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Any other comments? \_\_\_\_\_

~~Christian was my primary contact. He and the remaining staff did an outstanding job assisting me with my selection and completing the installation. Christian was very knowledgeable and key to enabling me to choose the best option for my project, not to mention he was always patient and professional throughout the process.~~

If any of your friends or acquaintances are interested in any of our products or services, may we use your name as a reference?  Yes (Please list the name and address of the interested person.)

Thank you very much for the above information. We sincerely hope we can be of service to you again in the future.

Sincerely,

The Graniterra Team

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